

All video relay services (VRS) under any telephone companies such as Sprint, AT&T, MCI, Hand On, Hamilton, and Sorenson should open access to use videophone (VP). It should work without block out such as Sorenson VP and D-Link VP number can be work out instead internet protocol (IP) address. It is equal hearing people who has different companies to contact people who has different company work well.

VRS can provide free VP to deaf customers who use American Sign Language (ASL) to communicate with. Also direct call to emergency center such as 911 by VP. All emergency service agent can communicate in ASL. It is equal hearing people use for emergency.

Deaf and hard of hearing people who has low income not able to afford high speed internet for use VP propose. It is equal to telephone service discount from Lifeline and Link Up program. It will be same for high speed internet for VP proposal.

All VRS under any companies should provide free VP to all deaf and hard of hearing customers who live in the United States. All customers can use VRS 24 hours everyday. It is equal to hearing people use telephone service to make any call 24 hours everyday.